



**DISCOVER
YOUR CITY**



Campus France will guide you through your first steps in France and **exploring** **Strasbourg**, your new home.

**WELCOME TO
STRASBOURG**



**CAMPUS
FRANCE**
campusfrance.org





YOUR ARRIVAL IN STRASBOURG /

At Université de Strasbourg, there are two major welcome and orientation departments depending on your profile: students and/or researchers

- ◆ The student life department welcome desk: Service de la Vie Universitaire - Mission accueil

The SVU - Mission Accueil welcomes, advises and assists students year round and organizes the **Agora de Rentrée**, a one-stop-shop for all student administrative procedures and requirements when they arrive in Strasbourg.

International students can apply for their resident permit at the Préfecture du Bas-Rhin which has a service on-site in the Mission Accueil from September to November.

Address: Service de la vie universitaire, Mission accueil, Building Le Platane, allée René Capitant, 67000 Strasbourg.

Hours: Monday to Friday, 9am to 6pm (at the start of the academic year), Monday to Thursday 9am to 5pm and Friday 9am to 1pm (rest of the year).

Contact: 03 68 85 60 10 or svu-accueil@unistra.fr
Website: <http://bienvenue.unistra.fr/>

- ◆ The Maison Universitaire Internationale

At Université de Strasbourg, the Maison Universitaire Internationale (MUI) provides services for international researchers and students at the university with an exchange program.

This trilingual international student service (French, German and English) provides assistance to international students, doctoral students and researchers.

International PhD and post-PhD students and professor-researchers can find the EURAXESS Center for all administrative procedures when they arrive in Strasbourg: residence permit, social security, accommodations assistance.

Address: Maison universitaire internationale, rez-de-chaussée du bâtiment, 11 presqu'île André Malraux, 67100 Strasbourg.
Access: tramway, Étoile-Bourse stop for lines A and D or Winston Churchill stop for lines C and E.
Hours: Monday to Friday, 9am to 12:30pm (and by appointment in the afternoon).
Contact: 03 68 85 66 49 or mui-info@unistra.fr
Website: <https://www.unistra.fr> > recherche > services aux chercheurs > chercheurs étrangers
- <http://www.euraxess.fr/fr>

Learn more about welcome and orientation at Université de Strasbourg:

- download the **Welcome to Université de Strasbourg guide (in French and English) for international students and researchers:** <https://www.unistra.fr> > Vie des campus > Vie pratique > Guides de l'étudiant
- see the university's pages **Venir à Strasbourg:** <https://www.unistra.fr> > international > venir à Strasbourg
- see the **Vie Universitaire** pages: <https://www.unistra.fr> > Vie des campus > Culture, sciences et société > Service de la vie universitaire

- ◆ **Welcome and orientation in other institutions**

If you are registered in another institution, please consult the Campus France website which presents a series of **Information Sheets covering the different higher learning institutions in France:** <https://www.campusfrance.org> > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

- ◆ **National Services**

- students: www.etudiant.gouv.fr
- doctoral students, researchers: <http://www.euraxess.fr/fr>

- ◆ **Buddy System**

You can also receive assistance from a local student who will greet you and assist you with all formalities.

In-house buddy (mentor) system at Université de Strasbourg:

- Student/student mentoring: <https://www.unistra.fr> > Venir à Strasbourg > Parrainage international
- Professional mentoring: <https://www.unistra.fr> > Venir à Strasbourg > Parrainage international

Other systems:

- Buddy System: <https://strasbourg.ixesn.fr/buddy-system>
- Club des Jeunes Ambassadeurs d'Alsace, if you are an international masters student in one of

Strasbourg's graduate schools (ENA, ITIRI, EM, ENGEES, HEAR, INSA, ENSAS, ECPM, IEP, Telecom Physique and Alliance Française):

<http://www.jeunes-ambassadeurs-alsace.com>

Information and registration at the international relations service in your institution.



HOUSING IN STRASBOURG /

There are numerous solutions for housing in Strasbourg: Student-only accommodations managed by CROUS, student housing and private residences, and rooms in private homes.

What's most important is to take care of this as early as possible, before your arrival.

Learn more:

- go to the Logement de Université de Strasbourg section which has several sections about accommodations for international students:

<http://www.unistra.fr> > vie des campus >

hébergement

- contact info-logement@unistra.fr to receive the housing guide for international students, Guide du Logement des Étudiants Internationaux, and receive preferential rates.

A FEW TIPS

◆ Short-term housing

• **The Auberge de jeunesse Strasbourg - 2 Rives** youth hostel on the banks of the Rhin.

Address and phone number: 9 Rue des Cavaliers, 67000 Strasbourg, 03 88 45 54 20.

<https://www.hifrance.org>

• **Le Ciarus**, youth hostel in the city center.

Address and phone number: 7 Rue Finkmatt, 67000 Strasbourg, 03 88 15 27 88.

Site: <http://www.ciarus.com/fr/>

• **Le Stift**, student residence in the historical city center.

Address and phone number: 1bis quai St-Thomas, 67000 Strasbourg, 03 88 25 90 25 / 26.

Site: <http://www.lestift.org/>

• **Hotels and appartels:** See the Strasbourg Visitor Center Tourist Office website: <http://www.otstrasbourg.fr> > séjourner > se loger

◆ Long-term housing

• **The Strasbourg CROUS (Centre Régional des Œuvres Universitaires - Regional Center for University Services) for student housing.**

Address: 1 quai du Maire Dietrich,

67000 Strasbourg.

Hours: Monday to Friday, 9am to 12pm and 1pm to 4pm.

Contact: 03 88 21 28 00.

Site: <http://www.crous-strasbourg.fr/>

The website *Trouver un logement*:

<https://trouverunlogement.lescrous.fr/>

On campus, the CROUS also manages all low-cost food services (university restaurants, cafeterias, food-trucks, etc.).

• **At the University:**

- **For students**

The Maison Universitaire Internationale residence

has 170 studios reserved for international students:

<https://www.amitel.eu> > nos logements > maison universitaire internationale

(See page 4 for more information about accommodation)



GETTING AROUND STRASBOURG



If you arrive at Strasbourg-Entzheim

international airport, take the shuttle from the airport to Strasbourg train station (7 minutes). Then take one of the three tram lines from the station.



In town and the surrounding areas, use the

Compagnie des Transports Strasbourgeois public transportation network (bus and tramway), day and night:

<https://www.cts-strasbourg.eu/fr/>



For travel within the region:

- use the regular bus service on lines 67 and 45 between all the cities in the department:

<https://www.vialsace.eu> > réseaux > réseau67 - take regional trains:

<https://www.ter.sncf.com/grand-est>

- to travel greater distances, don't forget the bus for low-cost travel: <https://fr.ouibus.com/> or <https://www.flixbus.fr/>



For ride-sharing, refer to the collaborative websites:

- local: <https://www.covoiturage67-68.fr/>

- national: <https://www.blablacar.fr>

Strasbourg is the best city in France for cyclists! Use one of the 6,000 bikes in the



Vel'Hop network: <https://velhop.strasbourg.eu/>

• The university residence park:

- For doctoral students

The Collège Doctoral Européen residence has 100 studios. Priority is given to doctoral students who are members of the European Doctoral College, then guest doctoral and post-doctoral students: <https://www.unistra.fr> > vie des campus> hébergement> doctorants

- For professor-researchers, researchers and post-doctoral students

Résidence Arconati Visconti: Housing bookings are made by university research units, research laboratories and research institutions:

<https://www.unistra.fr> > vie des campus> hébergement>post-doctorants et enseignants-chercheurs

• Private Housing Platforms:

Some of the private institutions in Strasbourg are members of **Studapart**, a private housing platform: <https://www.studapart.com/fr>

Also see the following sites:

- <https://www.adele.org/>
- <https://www.immojeune.com/>
- <https://www.location-etudiant.fr/>
- <https://housinganywhere.com/fr/>

Strasbourg has many **privately managed student residences**, often close to campuses, such as:

- MGEL Logement: <https://www.mgellogement.fr> > nos résidences étudiantes
- Estudines: <https://www.estudines.com>
- Amitel: <https://www.amitel.eu/>

• There is also a **site managed by the CROUS, Lokaviz, which includes a listing of student accommodations in private homes:**

<https://www.lokaviz.fr/>

• **Shared Leases:** consult *La Carte des Colocs*, a national site for shared leases that's free and simple to use: <https://www.lacartedescolocs.fr/>

• **Other solutions available on the Campus France site:** www.campusfrance.org > Getting Organized > Accommodation

◆ If you need a guarantor to secure your lodging

Visale is a new and free guarantor system: www.visale.fr

◆ If you want to file an application for APL funds (Aide Personnalisée au Logement, or personalized housing aid),

CAF (Caisse des Allocations Familiales) can check your eligibility: 08 10 29 29 29 or www.caf.fr

◆ If you need housing adapted to your special needs

Contact the CROUS Social Services which will take action with your institution.

Some establishments have specialized services for students with disabilities (assistance for housing, and also transportation and tuition).

At Université de Strasbourg, the Service de la Vie Universitaire - Mission handicap assists students with special needs (welcome, advice, and adapted study programs): <https://www.unistra.fr> > vie des campus > accompagnement du handicap> mission handicap

FIRST THINGS FIRST /

ENROLLMENT IN YOUR INSTITUTION

◆ CVEC

Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) – the student and campus life contribution fee.

- **Log in at:** <https://cvec.etudiant.gouv.fr/>

- **For additional information and special cases:** <https://www.campusfrance.org> > s'organiser > CVEC

◆ Confirm Registration

Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution's Service de la Scolarité (Admissions) as soon as you arrive.

RESIDENCE PERMIT (TITRE DE SÉJOUR)

◆ Information

• **From September to November, Préfecture personnel are available to help you with procedures at the Mission Accueil.**

Address: Service de la vie universitaire, Mission accueil, Building Le Platane, allée René Capitant, 67000 Strasbourg.

Hours: Monday to Friday, 9am to 6pm.

Contact: 03 68 85 60 10.

• **At the Préfecture du Bas-Rhin.**

Address: Service Étrangers - Titres de séjour, 5 place de la République, 67000 Strasbourg.

Hours: Monday to Friday, 8am to 4pm.

Contact: 03 88 21 65 42 or

etrangers-titresdesjour@bas-rhin.gouv.fr

Site: <http://www.bas-rhin.gouv.fr>

• **Learn more about your rights and obligations:**

www.service-public.fr > Etranger > Titre de séjour et document de circulation (Foreigners > Resident Card and Travel Document)

GOOD TO KNOW

- **If you arrive in France with a VLS-TS long-term student visa:** You must validate it online within three months of arrival: <https://administration-etrangers-en-france.interieur.gouv.fr>
- **If you are an Algerian national or a student with a "concours" (tests) visa or a "mineur scolarisé" (enrolled minor) visa or a visa with the indication "carte à solliciter dans les deux mois" (residence permit to be requested within 2 months of entry):** Depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.

Take note: To renew your residence permit, you must apply within two months prior to its expiration date.



PRACTICAL INFORMATION /

OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be **much easier day-to-day if you open a bank account**, online or in one of the 190 bank agencies located in Strasbourg.

In France, opening a bank account is a right: www.service-public.fr > Argent > Comptes bancaires > Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

HEALTHCARE

In France, receiving medical treatment is **practically free** but you must be insured. **Accordingly, signing up for medical insurance is mandatory.**

Login to the <https://etudiant-etranger.ameli.fr> site to register, to understand your eligibility and benefits, and to take the necessary steps.

Learn more:

<https://www.campusfrance.org> > Getting Organized > Health

As a student, you can also take advantage of the university medical services. In these health centers where consultations are free, you'll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

This is the case at Université de Strasbourg which has a health center, the Service de Santé Universitaire (SSU).

Address: 6 rue de Palerme, 67000 Strasbourg.

Hours: Monday to Friday, 8:30am to 5:30pm.

Contact: 03 68 85 50 24

or sante.etudiants@unistra.fr

Site: <http://sante.unistra.fr/html/>

SIGN UP FOR ADDITIONAL HEALTH INSURANCE

You can also sign up for **top-up insurance** which will cover all health expenses not covered by the **free and compulsory health insurance**.

Take note: The plans and coverage levels differ from one company to another. To choose a **top-up insurance policy** which meets your needs and your budget, you can **compare student health insurance plans** on the Internet.

HOUSING INSURANCE

In France, housing insurance is mandatory.

You can sign up for housing insurance called "garantie risques locatifs" - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

EMERGENCY NUMBERS

SAMU: Call 15 Emergency Medical Services

Police emergency: Call 17 in the event of violence, theft, robbery.

Fire Department: Call 18 in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.

Call 112: European emergency services number that's accessible from anywhere in the European Union in addition to the French numbers above.

LEARNING FRENCH

Learning French is an opportunity that's not to be missed! Find what works best for you:

- by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round:

<http://ecolesdete.campusfrance.org>

- by asking in your institution, at city hall, or in your

host city's Maison des Associations - community centers.

FINDING A JOB OR AN INTERNSHIP

3 addresses:

- **CRIJ d'Alsace** (Centre Régional d'Information Jeunesse), the youth information center, provides a platform for job offers and internships: <http://www.crij-alsace.fr/>
- **Service de la Vie Universitaire - Université de Strasbourg** has postings for student jobs, civic and volunteer services on its site: unistra.fr > [vie des campus](#) > [jobs étudiants](#)
- **the Jobaviz website, run by the CROUS**, can help you find a student job compatible with your studies: <https://www.jobaviz.fr/>



THINGS TO DO IN STRASBOURG /

TAKE UP A SPORT

- Contact your institution's Service des Sports or visit the website of Université de Strasbourg which offers 60 activities: <https://sport.unistra.fr/>
- Strasbourg** also has a large range of local public sports facilities and recreational activities: <https://www.strasbourg.eu> > [pratique](#) > [sport](#)

BE ACTIVE

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations. For more information, first ask at the Service de la vie universitaire – Mission vie étudiante of Université de Strasbourg: <https://www.unistra.fr> > [vie des campus](#) > [vie universitaire](#)
visit the national sites: www.animafac.net or www.letudiant.fr

In Strasbourg, the ESN (Erasmus Student Network) association proposes a numerous activities to welcome international students and help them settle in:
<https://strasbourg.ixesn.fr/>

GAINING CULTURE AND PARTYING

Strasbourg offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, museums, exhibitions, and festivals are on the program and most of the time, at reduced cost for students: <https://www.strasbourg.eu/culture>

If you are a student at Université de Strasbourg, at ENGEEES, l'ENSAS, l'HEAR, l'INSA or enrolled in a preparatory class for a graduate school, download the **Carte Culture** on your Pass Campus: free admission in 23 museums and student discounts in movie theaters and partner venues. <https://www.carte-culture.org/fr/>

The **Pass Campus** offers other services (CROUS food services, libraries, sports activities): <http://www.passcampus.fr/>

The city of Strasbourg created the program **"Strasbourg aime ses étudiants"** created to organize free events to promote the city: <https://www.strasbourgaimesesetudiants.eu> > [étudier](#) > [strasbourg aime ses étudiants](#)

For entertainment or to pick up some culture, in Strasbourg, there are:

- 5 large movie theaters in the city center including 3 arthouse theaters: Odyssee, a historical movie theater built in 1913 and the 2 Cinémas Stars.
- 10 museums: <https://www.musees.strasbourg.eu/>
- 15 venues for shows, theater and dance, concerts.
- about 30 bookshops including 3 institutions: Oberlin which has just celebrated their 200th birthday, the international Kléber bookshop and Gallimard du Monde Entier, specialized in books published in the original language.
- a network of 33 public libraries/media libraries in Strasbourg and the surrounding area with a collection of over a million documents: <https://www.strasbourg.eu> > [culture](#) > [bibliothèques et médiathèques](#)

In Strasbourg, for going out or staying abreast of events, read **the two regional daily newspapers, L'Alsace and Dernières Nouvelles d'Alsace (DNA)**, available in newsstands or on the Internet: <https://www.dna.fr/> and <https://www.lalsace.fr/>
Also see:

- the Tourist Office agenda: <http://www.otstrasbourg.fr/fr/> > [agenda](#)
- the calendar of cultural activities, often free, program by the Service de l'Action Culturelle at Université de Strasbourg: <https://www.unistra.fr> > [vie des campus](#) > [culture](#) > [structures culturelles](#) > [service de l'action culturelle](#)

TOP ATTRACTIONS /

Strasbourg has been labelled a Ville d'art et d'histoire for its art and history since 2013.

- Place Kléber, Strasbourg's largest public square.
- Notre-Dame cathedral, with a Gothic spire and astronomic clock, is one of the most visited in France (free admission).
- Petite France, the historical district, with canals and traditional homes and the Neustadt district, listed as UNESCO world heritage.
- Rohan palace, the former princely home currently houses three museums including the fine arts museum.
- Musée Historique de Strasbourg with innovative museography.
- The Vauban dam with a panoramic view.
- Orangerie park - the largest and oldest park in the city.
- Follow the Parcours Europe for the European institutions: European Parliament, Council of Europe, European Court of Human Rights.
- The park and the footbridge between the two banks. The park lies between Strasbourg and Kehl.

For more information, consult the Strasbourg Tourist Office website:

<http://www.otstrasbourg.fr/fr/>

FEBRUARY

- Strasbourg Mon Amour, the 10-day Saint-Valentin festival: A poetic, cultural and off-beat festival!

MARCH

- The Carnaval de Strasbourg with floats, dances and music in the street.

MAY

- Fête de l'Europe, cultural and sports events and open day at the European parliament.
- The European Night of Museums when all the museums in Strasbourg are open all night (free admission).

JUNE

- Fête de la Musique: Music everywhere in town (free concerts).

SEPTEMBER

- **Agora de Rentrée:** At the start of the academic year, Université de Strasbourg organizes welcome and orientation activities with all useful services and departments on the central campus.
- **European Researchers Night:** researchers meet the general public.
- Journées du Patrimoine, French heritage days when admission is free to cultural monuments, some of which are only open to the public at this time.

OCTOBER-NOVEMBER

- **World Students Night (Nuit des étudiants du monde - NEM), THE PLACE TO BE for international students.**
- **Fête de la Science** in the University laboratories.

DECEMBER

- The Christmas market - the oldest and most famous in France.

IMPORTANT ANNUAL EVENTS /

JANUARY

- The Sacrées Journées de Strasbourg with concerts featuring religious music from all cultures.



**& SHARE
PARTICIPATE**

To stay informed and attuned to others and the world, to share and dialogue with students, follow **social media** where Campus France has an especially strong presence!

*Don't forget to join the **France Alumni** network. Take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.*



THINGS TO KNOW

STRASBOURG IS THE CAPITAL OF THE BAS-RHIN department and the Grand Est region which has 10 departments in total


STRASBOURG

IS ONE OF THE TWO EUROPEAN CAPITALS and headquarters of the European Parliament and Council of Europe

STRASBOURG, A EUROPEAN METROPOLIS

485,000 residents
including **277,000** in the city of Strasbourg

Université de Strasbourg:

52,000 students 
including **10,000** international students

GRAND-EST REGION,

4th FRENCH REGION in terms of hosting foreign students (29,000 international students)

UNIVERSITÉ DE STRASBOURG,

10 doctoral schools, **2,350** doctoral students including **50%** international students, **2,000** cooperative agreements with **95** countries and **4** Nobel Prizes still active

STRASBOURG, 7th (OUT OF 44) AMONG FRENCH CITIES AS A GREAT PLACE TO LIVE AND STUDY (awarded by L'Étudiant magazine)

Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions' welcomes and orientations:
<https://www.campusfrance.org/fr/recherche/categorie/grand-est-551>

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CAMPUS FRANCE

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